

REPLACEMENT of a set of COMPLETE DENTURES

Protocol for Replacement of Complete upper and lower Dentures (D5110 and D5120)

In coordination with Clinical Administration, a program was outlined to expedite patients that needed replacement of complete maxillary and mandibular dentures. This program by-passes Admissions and Oral Diagnosis, thereby saving the patient two visits.

Patients that call the COD and fall into this category are asked the following series of screening questions by our receptionist.

1. How old is your current upper/lower denture?
 - a. If under 5 year old, were they made at the College of Dentistry (may be a candidate for a reline, but would need to be evaluated first)
2. Do you have any natural teeth present? (If yes, schedule in Admissions.)
3. How long ago were your teeth extracted? (If teeth are present, schedule in Admissions)
4. There will be 6-8 visits required, will this be a problem?
5. The appointments are generally each ½ day long, will this be a problem?
6. The cost of the initial exam (code D0150) is \$45.
7. An x-ray (Pantomograph, D0330) may be needed, cost \$107.
8. The set of dentures will cost \$1440. (each \$720.) and half of this amount is required by the second visit.

If the patient answers favorably to these questions, then Prosthodontic receptionist can set the patient up for an initial visit of a screening. Pre-authorizations from insurance companies may be needed prior to starting the prostheses.

The initial visit may be scheduled as a screening or as an initial visit and to start treatment. At this initial visit the code D0150 (Comprehensive oral evaluation, with a charge of \$45. will be used). You will also notice that the patient will not have a record until this visit. This initial visit should also include ordering a pantomograph. The radiograph should be done at this visit or scheduled with the next visit. The radiograph does not or should not require a separate visit.

After the exam and radiograph the student will make a treatment plan and have the patient sign. If they have been assigned the case and Business Office arrangements are made, the student may then start the diagnostic impressions at that appointment as well.

The treatment will then progress as usual.